

REDISCOVER NATURE TERMS AND CONDITIONS



When you book a Rediscover Nature event online:

You will need to pay in advance of the event at the time of booking online via the Rediscover Nature BookWhen page. Your payment will be taken via Paypal and will include a small Paypal booking fee. You do not need a Paypal account in order to pay for your event.

Cancellations:

At the time of booking, you will be asked to supply contact information so that we can get in touch with you in the unlikely event of cancellation. If we do need to cancel an event, we will endeavour to provide as much notice as possible.

If the event is cancelled due to staff illness, you will receive a full refund for the event.

If the event cannot take place due to alterations to Government COVID-19 guidelines, we will contact you to discuss either rearranging the event or providing a refund as appropriate.

If **you** need to cancel (e.g. due to illness or other commitments), please do so **more than 24 hours in advance of the start of the event** and we will normally be able to provide a refund. We are unable to provide you with a refund if you cancel with less than 24 hours' notice.

Cancellation of events is at the sole discretion of Rediscover Nature.

Welfare

A trained first aider and first aid kit will be present during each Rediscover Nature event.

A welfare kit containing non-first aid essentials (e.g. sanitary pads) will also be provided for emergency use at each attendees discretion on a self-serve basis.

The majority of our events take place at least partly outdoors, and in most weathers. It is each attendee's responsibility to ensure that they are appropriately dressed for the weather and ground conditions. This may include wearing stout boots and warm waterproof clothing in winter, and sunhats, long sleeved tops / full length trousers in summer to protect against sunburn, bites and stings.

Attendees should bring their own suncream, insect repellent and drink for their own safety and comfort.

Not all events will have toilet facilities, or involve terrain suitable for all abilities, so please check the event details before booking on.